JOIN OUR TEAM



Floor Supervisor

Hotel Le Plaza is located in the heart of Brussels and has 190 rooms, 10 seminar rooms including a theatre and a bar.

YOUR PROFILE

- You are organised, able to cope with stress and courageous
- You already have 1 year of experience as a floor supervisor in a hotel or similar sector
- You are flexible from Monday to Sunday
- You have a sense of priorities
- You have leadership skills and a good ability to adapt

YOUR ROLE

- Opening and closing the day in Housekeeping
- Organize the work of the chambermaids/housekeepers
- Checking the cleanliness of rooms and public areas, in compliance with the quality standards and procedures in force at Plaza Brussels
- Draw up checklists for public areas
- Update Fidelio and Outlook
- Report to the Housekeeping Manager and Assistant Housekeeping Manager
- Respond to guests' expectations
- Communicate and collaborate regularly with the reception
- Report technical problems
- Check and adapt the timetable in line with the latest changes
- Check compliance with general safety, fire and environmental standards
- Take stock at the end of each shift
- Ensure the smooth running of the linen room
- Replace a chambermaid if necessary
- Fluency in French and English (spoken and written)

WE OFFER YOU

- An attractive salary package consisting of: 100% reimbursement of public transport costs, paid holidays, 13th month, supplementary pension plan, hospitalisation insurance, meal vouchers and eco-vouchers
- A friendly, family atmosphere and working conditions (staff party, incentives, etc.)
- The opportunity to develop within the company through training and a unique experience

YOUR HOURS

• 5 days a week - 38 hours a week - variable

Please send us your CV + cover letter to
Corine De Roy by e-mail at

corine.deroy@leplaza.be